



The Kenya Power & Lighting Co. Ltd.  
Central Office – P.O. Box 30099, Nairobi, Kenya  
Telephone – 254-02-3201000  
Fax No. 254-02-3201889  
Stima Plaza, Kolobot Road

Our Ref: KP1/9A.2/OT/042/ICT/19-20/rmh

18.05.2020

M/s .....

Dear Sir/Madam,

**ADDENDUM NO. I TO THE TENDER NO. KP1/9A.2/OT/042/ICT/19-20 PROCUREMENT OF NETWORK DEVICES AND CYBER SECURITY APPLIANCES**

The following clarifications are made to the specified provisions of the Tender document.

**1. RELATIONSHIP WITH THE PRINCIPAL TENDER DOCUMENT**

Save where expressly amended by the terms of this Addendum, the Principal Tender Document shall continue to be in full force and effect. The provisions of this Addendum shall be deemed to have been incorporated in and shall be read as part of the Principal Tender Document.

**2. CLARIFICATIONS**

The following responses are made to clarifications sought on various issues in the bidding document for procurement of enterprise cyber security solution.

	<b>Bidder Query/ Comment</b>	<b>KPLC Response</b>
1.	For Enterprise Licenses do you have an EMS server?	We understand this means End Point Management System, such as antivirus and malware control and removal tools. For now, KPLC has McAfee and Fortinet tools running in tandem but on different equipment's
2.	For PAM is professional services Mandatory?	For the Privileged Access Management, the SLA should be as described in the tender.
3.	Number of users stated is 1500. How many are in IT operations, and how many are non-IT operations?	All user stated here in this tender are in IT operations

4.	Please supply more details of the assets (Windows? Linux? Network devices?), databases (Microsoft? MySQL? Oracle?), and applications (Web-based? Thick client software?)	KPLC has Windows PC with windows 7, 8 and 10, Windows Server 2012 & 2016, Linux Susse 13, Oracle Solaris 11, Oracle Exaddata servers. There are Cisco, Fortinet, HP network devices of varying capacities. There is also Microsoft, MySQL and Oracle data bases. We have Web based applications, SAP front end, Microsoft Office applications, Customized/Developed Open Systems Applications, Eclipse Database from Itron among others. During to Cyber security reasons the exact details will be given the time of tender award.
5	Are these assets, databases, and resources spread between IT and OT networks?	KPLC feedback is this is an all IT infrastructure. Therefore, KPLC expects a single vault PAM.
6	What is this item asking for? What are Kenya Power's expectations regarding LDAP directories, and IAM?	Our response is KPLC uses a variety of authentication and control protocols as listed in the tender. LDAP is one of them and commonly used in WIFI control and authentications.
7.	You are requesting for Cisco Switches. Kindly Clarify if we can propose <b>CISCO</b> or <b>EQUIVALENT</b> Switches?	Alternative will not be accepted. The requirement remain as in the tender document.
8.	Type Certificate are very specific to telecom specifications. Can we provide certification and test reports from industry recognized and accepted 3 <sup>rd</sup> party Test Reports?	This items remains as is in the tender document.
9.	Is the Warranty Perion 1 year or 3 Years?	The warranty remains one year as in the tender.
10.	For our proposed Software Products (LOT3) there is no ISO Certification. Can we provide alternative Quality Certification e.g. ISO 9001:2008?	On the issue of applicable relevant valid ISO 9001:2015 certification for goods manufactured outside Kenya. Bidders should know that ISO 9001:2015 is the current one and ISO 9000:2008 was discontinued 3 years after ISO 9001:2015 came into force.

11.	As per ICTA Categorizations, there is no Certification for <b>ICTA Category 1: Information Security and Infrastructure</b> .  Can we Provide the <b>ICTA Category 1: Information Security Certificate</b> Instead?	Since we are upgrading a life environment we require both infrastructure and cyber security competencies. Therefore, a Valid ICT Authority (ICTA) certificate for security and infrastructure are required. At least category 1 in both information security and infrastructure is required.
12.	The Manufacturer does not fill-in the GTP and therefore cannot sign on it. Kindly review this clause to omit the requirement of the Manufacturer signing on the GTP.	KPLC response is that; in the world of ICT; any manufacturer can sign and send copies of the GTP to their Kenyan dealers. This should not be serious bottleneck to submitting bids.
13.	Can we provide Gartner Reports or CMM Reports to fulfil this Requirement?	KPLC response is that; in the world of ICT; any manufacturer can sign and send copies of the type test certificates to their Kenyan dealers. This should not be serious bottleneck to submitting bids.
14.	Kindly clarify whether the 24 x 10G SFP+ ports are copper or fiber.	Data Centre Aggregation switches, 24 x 10G SFP+ ports and at least 2 x 100GbE switch and also 100GbE ports. The media require is fiber.

### **3. TENDER CLOSING DATE**

The tender **closing date** will be extended from **19<sup>th</sup> May 2020 to 27<sup>th</sup> May 2020**. The closing time remains **10.00am**.

All other terms and conditions remain as per the Principal Tender Document (PTD)

Yours faithfully,

For: **THE KENYA POWER & LIGHTING CO. LTD.**

**DR. JOHN NGENO**  
**GENERAL MANAGER, SUPPLY CHAIN**